

HYDEN-LESLIE COUNTY WATER DISTRICT

of

HYDEN, KENTUCKY

Rates, Rules and Regulations for Furnishing

Water Service

at

Leslie County, Kentucky

Filed With UTILITY REGULATORY COMMISSION

ISSUED May 22, 1992

EFFECTIVE May 22, 1992

C10/29/10

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 26 1992

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY Hyden-Leslie County
Water District
(Name of Utility)

BY: [Signature]
Chairman

FOR : Hyden-Leslie County Water District

P.S.C. No. _____

_____ Sheet No. _____

Cancelling P.S.C. No. _____

_____ Sheet No. _____

HYDEN-LESLIE COUNTY WATER DISTRICT

CLASSIFICATION OF SERVICE

APPLICABLE: Hyden and Leslie County
AVAILABILITY: Residential and Commercial Customers

RESIDENTIAL WATER RATES

First	2,000 gallons	17.30 Minimum Bill
Next	3,000 gallons	4.80 per 1,000 gallons
Next	5,000 gallons	3.80 per 1,000 gallons
Next	15,000 gallons	3.10 per 1,000 gallons
Next	25,000 gallons	2.70 per 1,000 gallons
Next	50,000 gallons	2.30 per 1,000 gallons
Next	100,000 gallons	1.90 per 1,000 gallons
Over	200,000 gallons	1.50 per 1,000 gallons

COMMERCIAL WATER RATES

First	2,000 gallons	25.90 Minimum Bill
Next	3,000 gallons	7.20 per 1,000 gallons
Next	5,000 gallons	5.70 per 1,000 gallons
Next	15,000 gallons	4.70 per 1,000 gallons
Next	25,000 gallons	4.10 per 1,000 gallons
Next	50,000 gallons	3.50 per 1,000 gallons
Next	100,000 gallons	2.90 per 1,000 gallons
Over	200,000 gallons	2.30 per 1,000 gallons

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DATE OF ISSUE April 22, 1993

DATE EFFECTIVE May 6, 1993

ISSUED BY *Donald Roark*
DONALD ROARK

TITLE Chairman

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED BY AUTHORITY OF P.S.C.

ORDER NO. _____ MAY 6 1993

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *Cheryl Baker*
PUBLIC SERVICE COMMISSION MANAGER

Hyden-Leslie County Water District
 Name of Utility

RULES AND REGULATIONS

The following Rules and Regulations are subject to change by the Hyden-Leslie County Water District Commissioners at any time, subject to the approval of the Public Service Commission of Kentucky.

1. Water meters are read each month starting on the twentieth (20th), by Hyden-Leslie County Water District personnel.
2. All bills are in the mail by the fifth (5th) day of each month.
3. The Hyden-Leslie County Water District shall use the following Post Card type billing forms for monthly billing:

HYDEN-LESLIE COUNTY WATER DISTRICT

HC61 BOX 2590 • 672-2791
 HYDEN KENTUCKY 41749

PRESORT
 FIRST CLASS
 PERMIT
 NO. 3
 HYDEN,
 KENTUCKY

METER NO.	PAYMENT IS DUE BY LAST DAY OF CURRENT MONTH		
DATE READ	DESCRIPTION	CODE	NET AMOUNT
NEW READING	WATER		
OLD READING	SEWER		
GALLONS USED	SALES TAX		
	PREV. BAL.		
	PENALTY*		
	OTHER		
	RATE INCREASE		
	3% SCHOOL TAX		
	AMOUNT DUE		

*A 10% PENALTY WILL BE ADDED TO PAST DUE AMOUNTS

METER		DATE	
TOTAL			

ENCLOSE THIS STUB WHEN PAYING BY MAIL
 THANK YOU!

PLEASE BRING THE ENTIRE BILL WHEN PAYING IN PERSON

C10/29/10

DATE OF ISSUE 5/22/92 DATE PUBLIC SERVICE COMMISSION 5/23/92
 ISSUED BY *Wm. Rank*, CHAIRMAN, OF KENTUCKY
 HYDEN-LESLIE COUNTY WATER DISTRICT EFFECTIVE

JUN 26 1992

PURSUANT TO 807 KAR 5:011,
 SECTION 9 (1)
 BY: *Shawn Miller*
 PUBLIC SERVICE COMMISSION MANAGER

Hyden-Leslie County Water District
Name of Utility

RULES AND REGULATIONS

SCHEDULE OF WATER RATES IS AVAILABLE UPON
REQUEST AT THE DISTRICT'S BUSINESS OFFICE.

(reverse side)

C10/29/10

- 4. All bills are due by the last day of each month, bills paid after the last day of each month will be carried forward to the next month's bill and will be subject to a penalty.
- 5. A 10% penalty will be added to past due amounts.
- 6. A minimum charge is billed to customers each month as long as water meter is installed, whether any water is used or not.
- 7. The water meter may be removed upon request to avoid the monthly minimum charge and upon request will be re-installed for a service charge of \$ 7.00.

DATE OF ISSUE 5/22/92 DATE EFFECTIVE 5/22/92
ISSUED BY *Donna Lark*, CHAIRMAN, PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
HYDEN-LESLIE COUNTY WATER DISTRICT

JUN 26 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *Shirley Helle*
PUBLIC SERVICE COMMISSION MANAGER

Hyden-Leslie County Water District
Name of Utility

RULES AND REGULATIONS

8. Delinquent notices will be sent out once each month to customers who are one (1) month behind on their bill. The customer will be given seven (7) days to pay the over due balance. If the customer has not paid the over due balance at the end of the seventh (7) day, service to the customer will be discontinued. If prior to discontinuance of service, a written certificate is filed, signed by a physician, a registered nurse, or public health officer stating that, in the opinion of the person making the certification that discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until affected resident can make other living arrangements, or until ~~30~~ (30) days elapse from the time of the Utility's notification. Accordance with PSC regulations 807 KAR 5:006, section 14, (2)(c).
9. If water service is discontinued for non-payment, the customer will be required to pay the past due amount plus a \$15.00 re-connection charge before water service can be restored.
10. Adjustments for water bills will be made in accordance with 807 KAR 5:006, section 10.
11. The customer is responsible for all leaks, breaks, ect., beyond the water meter. The Hyden-Leslie County Water District is responsible upto and through the meter.
12. The customer is responsible for any damage to meter, resulting from misuse or abuse.
13. There will be no multiple hook-ups. Each family/resident will have an individual meter. All existing multiple hook-ups will be required to have an individual meter installed for each family/resident, or be billed at a commercial rate.
14. There will be a \$300.00 Installation fee for all new Tap-ons for 3/4" meters. Meters larger than 3/4" will be the actual cost of materials and labor for that particular installation.
15. The Hyden-Leslie County Water District may refuse or discontinue to serve a customer for non-compliance with its Rules and Regulations. in accordance with 807 KAR 5:006 Section 14 (3) (g).

DATE OF ISSUE

5/22/92

DATE EFFECTIVE

5/22/92

ISSUED BY

Donald Leak
HYDEN-LESLIE COUNTY WATER DISTRICT

CHAIRMAN

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

HYDEN-LESLIE COUNTY WATER DISTRICT

JUN 26 1992

PURSUANT TO 807 KAR 5:011,
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BY: *Shirley Hella*
PUBLIC SERVICE COMMISSION MANAGER

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Hyden-Leslie County Water District
Name of Utility

RULES AND REGULATIONS

16. All customers of the Hyden-Leslie County Water District will pay equal deposits in the amount of \$ 30.00. This amount does not exceed the average bill of residential customers served by the Hyden-Leslie County Water District and is equal to 2/12 of the annual bill.

Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 74.050 will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after 18 months if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Hyden-Leslie County Water District may require a deposit in addition to the initial deposit if the customer has a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

Previous payment history with the Hyden-Leslie County Water District. If the customer has no previous history with the Hyden-Leslie County Water District, statement from other Utilities may be presented by the customer as evidence of good credit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10% for a commercial customer, the Hyden-Leslie County Water District may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

PUBLIC SERVICE COMMISSION

OF KENTUCKY

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ISSUED BY

Wm. R. Rank

CHAIRMAN,

JUN 26 1992

HYDEN-LESLIE COUNTY WATER DISTRICT

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY:

Sharon Helle

PUBLIC SERVICE COMMISSION MANAGER

Hyden-Leslie County Water District
Name of Utility

RULES AND REGULATIONS

17. Monitoring Customer Usage. At least once annually, the Hyden-Leslie County Water District will monitor the usage of each customer according to the following procedure:
1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12-months immediately preceding that period.
 2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
 3. If the annual usage differs by 25% or more and can not be attributed to a readily identified common cause, the Hyden-Leslie Co. Water District will compare the customer's monthly usage record for the 12-month period with the monthly usage for the same months of the preceding year.
 4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Hyden-Leslie Co. Water District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in customer's service line.
 5. Where the deviation is not otherwise explained, the Hyden-Leslie Co. Water District will test the customer's meter to determine whether it shows an average error greater than 2% fast or slow.
 6. The Hyden-Leslie Co. Water District will notify the customer of the investigation, its findings, and any refunds or back billing in accordance with 807 KAR 5:006, Section 10 (4) and (5).

In addition to the annual monitoring, the Hyden-Leslie Co. Water District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

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PUBLIC SERVICE COMMISSION OF KENTUCKY

5/22/92

ISSUED BY

Thomas Rank

CHAIRMAN,

EFFECTIVE

HYDEN-LESLIE COUNTY WATER DISTRICT

JUN 26 1992

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY:

Sharon J. Miller

PUBLIC SERVICE COMMISSION MANAGER

Hyden-Leslie County Water District
Name of Utility

RULES AND REGULATIONS

19. The principle place of business is at the Hyden-Leslie County Water District office located on Wendover Road, open Monday through Friday 8:00 a.m. to 4:30 p.m. (closed for lunch 12:00 noon to 1:00 p.m. for lunch).

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DATE OF ISSUE 5/22/92 DATE EFFECTIVE 5/20/92
ISSUED BY David Roark, CHAIRMAN, EFFECTIVE
HYDEN-LESLIE COUNTY WATER DISTRICT

JUN 26 1992

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)
BY: Glenn Miller
PUBLIC SERVICE COMMISSION MANAGER